

CHANGE IN OPERATING HOURS FOR TRAIN WAREHOUSES ON 24 Dec 2025 and 31 Dec 2025

Dear All,

1. This is to inform that Warehouse will be closed from 1200hrs onwards on 24 Dec 2025 (Wednesday) and 31 Dec 2025 (Wednesday) due to Year-End Festive season.
2. The operation hours and the manning for on 24 Dec 2025 and 31 Dec 2025 will be as per below table.

Items to Note	CW, TW, KC and TMJ Warehouses
Closing Time	1200 Hrs
Manning after 1200 Hrs	0 man
Cut-off schedule for warehouse receiving	1100 Hrs
Cut-off schedule for quality checks	1130 Hrs
Cut-off schedule to perform picking	1115 Hrs
Cut-off schedule to collect from warehouse	1130 Hrs
Warehouse roller shutter down/ closed	1145 Hrs

3. Store Transfer Order (STO) will only be available on next working day.
4. For any urgency assistance and enquiry, please below contact matrix:

Warehouse Location	Affected Date and Time	Primary Contact Person	Primary Contact No.	Secondary Contact Person and No.
Bishan Depot (Central Warehouse)	24 Dec 2025 (Wed) 31 Dec 2025 (Wed) 1200hrs to 1745Hrs	Mazelan	8719 1744	Yvonne Lim 8389 9034
Tuas West Depot		Jason	9781 0815	Jay Micat 8715 0307
Kim Chuan Depot		Passang	91780859	Sidek 9388 7489
Ten Mile Junction/ BP LRT		Jeng Yih	96702356	Sidek 9388 7489

5. Thank you for your kind support and understanding.

Yvonne Lim
Manager, Train Operations
For Supply Chain Management