

FREQUENTLY ASKED QUESTIONS

1. Where should I submit my tender bid?

You should submit your tender bid which should be enclosed and sealed under cover with the station name and unit number marked on the top right hand corner. The document shall be delivered BY HAND and deposited in the appropriate tender box at SMRT Headquarter, 2 Tanjong Katong Road, #08-01, Tower 3, Paya Lebar Quarter, Singapore 437161, before the stipulated tender closing time and date.

2. Can I not fill up all the details in Appendix 1 as some of them are not applicable to me?

Tenderers have to complete all the necessary submissions. All blanks in the forms have to be completed, if not, tenderers will risk being disqualified. Should the blanks not be applicable, please either indicate with 'N.A.' or 'Nil'.

3. Can I submit the tender documents on behalf of someone else?

Yes. However, the tenderer indicated in the 'Tenderer's Particulars Form' has to be the party who signs the lease with SMRT if he is successful, and he shall not be allowed to assign, sub-lease or part with possession of the awarded unit or any part thereof.

4. What is the minimum/average rental for the shops?

We do not have a minimum rent. Tenderers are advised to bid at a level they are comfortable with. We will NOT reveal any rents as they are confidential.

5. Does SMRT award to the highest bidder?

SMRT does not necessarily award to the highest bidder. We also take into consideration other factors such as trade mix and track records.

6. How long is the lease term if we are awarded with the shop?

The lease term is three years unless otherwise stated.

7. When will I know the tender results?

The tender evaluation process will take about 6 to 8 week's time to complete. Successful tenderers will be notified by phone. If the tender bid is unsuccessful, SMRT will return the money order, Cashier's Order or the cheque that accompanies the tender forms to the unsuccessful tenderer by ordinary post at the sole risk of the tenderer and thereafter the unsuccessful tenderers shall have no claims whatsoever against SMRT.

8. Who can I contact for enquiries?

SMRT Properties

Tel: 6331 1333

Email: experience@smrt.com.sg