



SMRT SERVICES

PROVISION OF FIBRE OPTICS SERVICES

SMRT Services is also a Facility-Based Operator (FBO) licensed by the Infocomm Media Development Authority to provide fibre optics leasing services. Our dark fibre coverage has extensive reach to Singapore's data centres, commercial buildings and fibre landing sites through partnership with established Telcos locally to interconnect with SMRT fibre network infrastructure. We have established strong business links with strategic FBO partners, and recent contract renewals with existing customers further strengthen our position as an industry partner of choice.



DATA CONNECTIVITY SERVICE

Millions of gigabytes of data are transmitted around us every day. Bank transfers, video calls, app messages, file downloads... the list of activities is endless.

Businesses – including YOURS – need fast, reliable and secure network connections to keep pace with this blinding speed and volume of data. This is crucial if you want your business to grow.

DataFastTrack is the network you can count on to support you. Just as our transport system supports a growing and bustling city, our network – which uses fibre optic cables running alongside train lines all over Singapore – aims to be the one boosting the growth of Singapore as a data hub.

Our resilient network provides uninterrupted transfer between data centres. Think of it as a bullet train carrying your data to its destination. You know it will definitely get there, fast.

With a choice of speeds from 1Gbps to 100Gbps, and a variety of other options, DataFastTrack caters to the varying needs of different companies.



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DATA FAST TRACK

DataFastTrack is an exciting data connectivity service offered by SMRT, using fibre optic cables that run alongside the tracks in SMRT's train network. Our train lines cover most parts of Singapore, so it serves as a good platform for seamless and secure connections between data centres around the island.

We have plenty of experience as we have been leasing out our dark fibre to selected clients for more than 10 years. Now, we are opening up our services to other corporate clients.

Our fibre optic cables use Dense Wave Division Multiplexing (DWDM) transmission equipment compatible with the majority of Customer Premises Equipment. We offer three bandwidths:

1Gbps

10Gbps

100Gb

These are all reliable, secure and fast connections at highly competitive prices. In addition, our set up is quick and fuss-free, so you can start using the service almost immediately, or switch from another service with little interruption.

The facing page shows some of the added features of our service.



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DATA FAST TRACK

PROTECTED ENVIRONMENT

Our fibre optics run alongside SMRT's train tracks, so they lie within protected areas and are guarded against accidental or undesired tampering. The infrastructure is secure, and there is little risk of interruptions caused by asset damage. We are the only provider to offer such protection.

CONNECTION TYPES

We provide three different connection options to meet various needs.

DataFastTrack 1G/10G/100G	Connection to data centres via a transponder
DataFastTrack 1Ge/10Ge/100Ge	Connection to data centres via a transponder, with Layer 1 encryption
DataFastTrack 1G/10G/100G direct	Direct connection between customers' end equipment in data centres, bypassing all transponders

RELIABLE

Our fibre optic connections are reliable because they have been used by SMRT for several years. In addition, our dark fibre has been used by several local and foreign telecommunications companies for more than 10 years. Our cables are regularly checked and maintained to ensure they are in good condition.

24/7 SUPPORT

The flow of data never stops, so why should we? That is why we provide round-the-clock support. Just give us a call any time, any day, if you should encounter problems with your connection.

LAYER 1 POINT-TO-POINT

Our network uses Layer 1 point-to-point connection, so all data is directly relayed, in raw bits, from source to destination. This ensures greater security, reliability and data integrity, with minimum latency in connection.

LOW-LATENCY

Even at high bandwidths, your connection can be slow or lagging if the latency is high. DataFastTrack uses a fibre connection that allows for a low-latency network. This means voice calls or video conferences will not encounter any lag or delayed transmissions.

DIRECT FIBRE CONNECTION

We deploy direct fibre connections to the data centres we work with, to ensure better bandwidth and greater reliability.

ENCRYPTION (OPTIONAL)

We know your information is very important and you need to protect it. Our network is secure. If you feel you want greater ease of mind, we have Layer 1 encryption as an option. We are one of the few companies in Singapore that can provide Layer 1 encryption.



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