



Novena Information Kit

Version 3.0
November 2014

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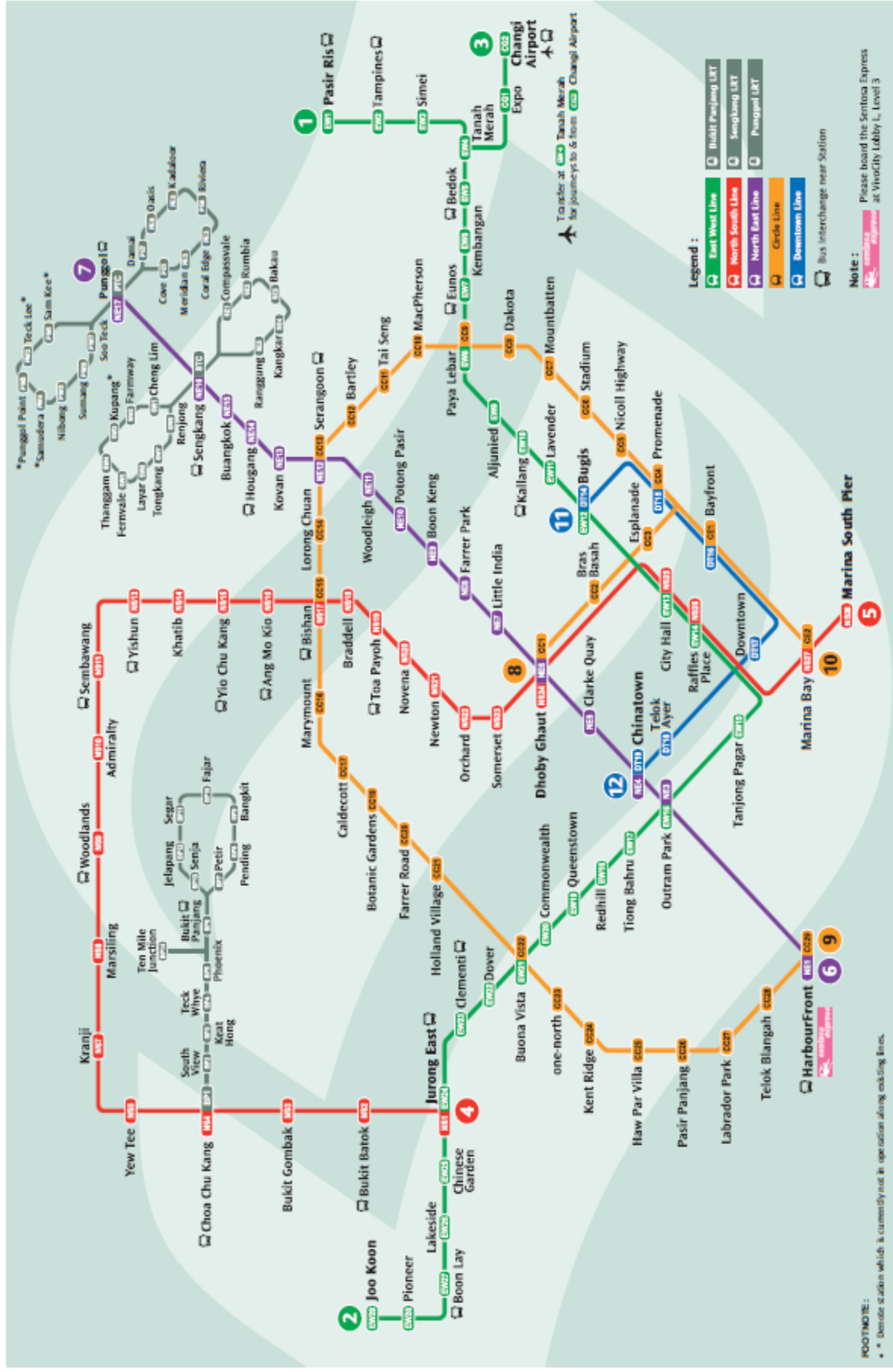
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MRT

LRT

System map



FOOTNOTE:

* Denotes stations which is currently not in operation along existing lines.

Station Overview

Station Contact Points	Contacts
Duty SM Hand phone	9233 1258
Passenger Service Center	6767 3308

EXIT:

Exit A: Tan Tock Seng Hospital

Exit B: Thomson Road

LIFT:

Lift 1: Free Area

Lift 2: Paid Area

PLATFORM

Northbound:(Towards Jurong East): Line 4:Platform A

Southbound:(Towards Marina Bay / Marina South Pier):
Line 5:Platform B

Taxi & General Contacts

Nearby Taxi Stand	Road	Via
Exit B	Thomson Road	
Exit A	Irrawaddy Road	Square 2

Taxi Services	Booking number
SMRT Taxis	6555 8888
Comfort & City Cab	6552 1111
Trans Cab	6555 3333
Premier Taxis	6363 6888

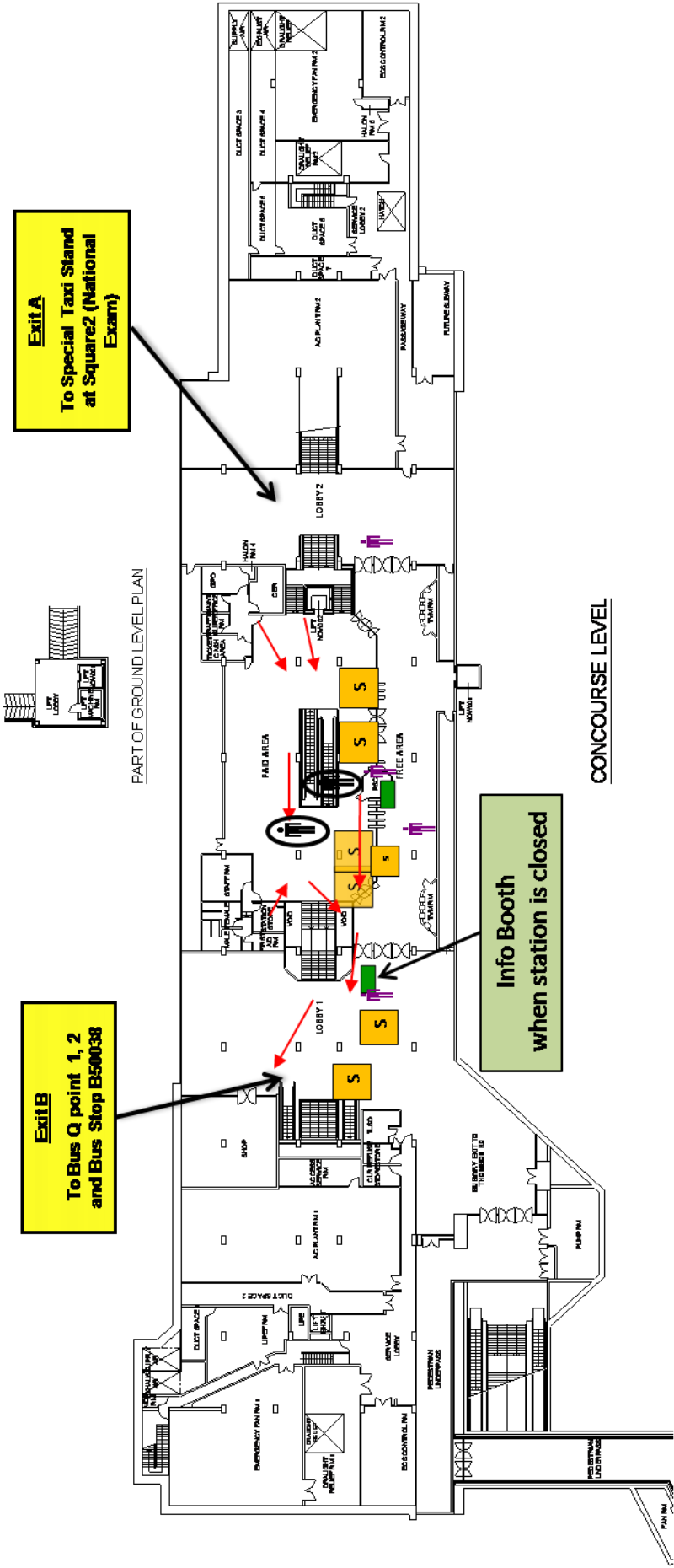
Hotline	Contact
SMRT Hotline	1800 336 8900
SMRT Press Contact	9822 0902
TransitLink Hotline	1800 225 5663
Transcom Hotline	1800 842 0000

SMRT Online Feedback: www.smrt.com.sg/feedback.aspx

Notices and manpower deployment at Concourse

DEPLOYMENT
CONCOURSE : 5 MEN

NOVENA STATION



Exit A
To Special Taxi Stand
at Square 2 (National
Exam)

Exit B
To Bus Q point 1, 2
and Bus Stop B50038

Info Booth
when station is closed

LEGEND



Escalator



Info Booth



Signages



CST member



Station Staff



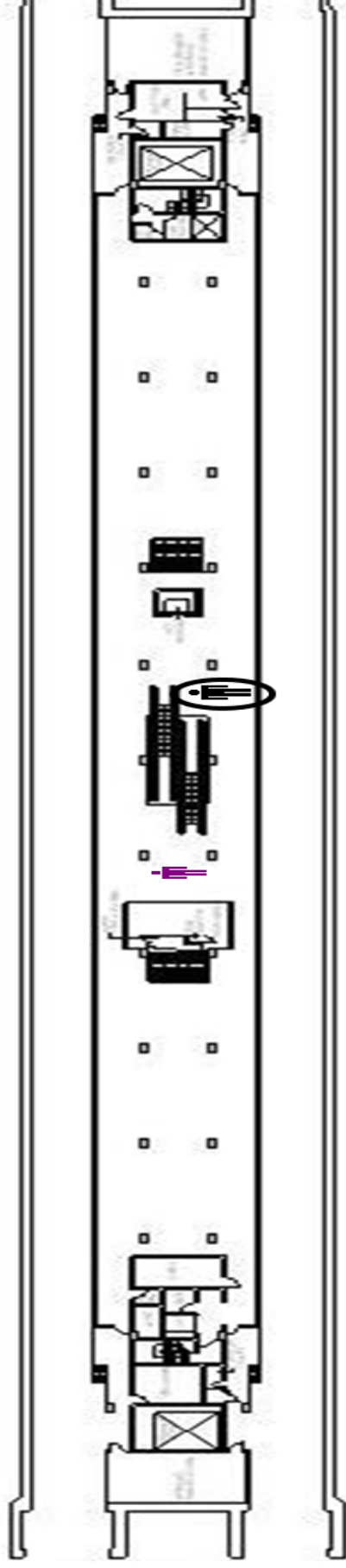
Route from platform level to concourse (free area) via the wide gate & service gate
PLATFORM LEVEL

Notices and manpower deployment at Platform

DEPLOYMENT

PLATFORM: 2 MEN

Novena



Locality Map




sbs Q Pt 2
Bus Stop: 50037
FBS
Bus Service No.
5,54,143,162,167,
162M

sbs Q Pt 1
Bus Stop: 50031
FBS
Bus Service No.
5,21,54,56,57,131,
141,143,162,162M
,166,167,851,980

Bus Stop:
50038

Bus Stop:
50119

Legend:
 FBS = free bus service
 sbs = shuttle bus service
 = Special Taxi Pick Up Point

sbs Q Pt: Q Pt 1 at Bus Stop 50031 - towards Jurong East (North Bound)
 Q Pt 2 at Bus Stop 50037 - towards Marina Bay / Marina South Pier (South Bound)

Bus Services (By Bus Stop)

FREE Bus Services upon RIMP activation

BUS STOP : 50031

5 | 21 | 54 | 56 | 57 | 131 | 141 | 143 | 162 | 162M | 166 | 167 | 851
| 980 |

BUS STOP : 50037

5 | 54 | 143 | 162 | 162M | 167 |

Places of Interest

Places of Interest	Via	Places of Interest	Via
Mount Elizabeth Novena	Exit A	Novena Square	Exit B
National Neuroscience Institute	Exit A	Novena Square	Exit B
New Phoenix Park	Exit A	Goldhill Centre	Exit B
Novena Medical Center	Exit A	Hotel Royal	Exit B
Novena Specialist Center	Exit A	Novena Church	Exit B
Oasia Hotel	Exit A	United Square	Exit B
Square 2	Exit A	Revenue House	Exit B
Tan Tock Seng Hospital	Exit A	Velocity@Novena Square	Exit B
Ren Ci Community Hospital	Exit A	Communicable Disease Centre	Exit B

Novena Station(NS20)

Train service has been disrupted and we are working to restore normal service as quickly as possible. We apologise for any inconvenience caused.

Alternative Transport

Bus Services from Novena to:

Ang Mo Kio Station (NS16)	# Bus Stop 50031, Opposite Novena Church, (Exit B): 166
Aljunied Station (EW 9)	Bus Stop 50038, Outside Novena Square, (Exit B): 21
Bishan Bus Interchange	# Bus Stop 50031, Opposite Novena Church, (Exit B): 56, 57
Bishan Station (NS17/CC15)	# Bus Stop 50031, Opposite Novena Church, (Exit B): 54, 56, 57
Bugis Station (EW12/DT14)	Bus Stop 50038, Outside Novena Square, (Exit B): 851
Caldecott (CC17)	# Bus Stop 50031, Opposite Novena Church, (Exit B): 141
Chinatown Station (NE4/DT19)	Bus Stop 50038, Outside Novena Square, (Exit B): 851 # Bus Stop 50037, Outside Novena Church (Exit B): 54
City Hall Station (EW13/NS25)	Bus Stop 50038, Outside Novena Square, (Exit B): 131, 166, 851
Clarke Quay Station (NE5)	# Bus Stop 50037, Outside Novena Church, (Exit B): 54
Clementi Station (EW23)	Bus Stop 50038, Outside Novena Square, (Exit B): 166
Dhoby Ghaut Station (NS24/NE6/CC1)	# Bus Stop 50037, Outside Novena Church, (Exit B): 162, 167
Dover Station (EW22)	Bus Stop 50038, Outside Novena Square, (Exit B): 166
Eunos Station (EW7)	Bus Stop 50038, Outside Novena Square, (Exit B): 21
Farrer Park (NE8)	Bus Stop 50038, Outside Novena Square, (Exit B): 141
Harbour Front Station (CC29/NE1)	Bus Stop 50038, Outside Novena Square, (Exit B): 131
Jurong East Station (EW24/NS1)	# Bus Stop 50037, Outside Novena Church, (Exit B): 143

Kallang Station (EW10)	Bus Stop 50038, Outside Novena Square, (Exit B): 141, 980
Khatib Station (NS14)	# Bus Stop 50031, Opposite Novena Church, (Exit B): 851
Lavender Station (EW11)	Bus Stop 50038, Outside Novena Square, (Exit B): 980
Little India Station (NE7)	# Bus Stop 50031, Opposite Novena Church, (Exit B): 851 Bus Stop 50038, Outside Novena Square, (Exit B): 56, 57, 131, 166, 851, 980
Marymount Station (CC16)	# Bus Stop 50031, Opposite Novena Church, (Exit B): 162, 851, 980
Newton Station (NS21)	# Bus Stop 50037, Outside Novena Church, (Exit B): 5, 54, 143, 162, 167
Orchard Station (NS22)	# Bus Stop 50037, Outside Novena Church, (Exit B): 143, 162, 167
Outram Park Station (N3/EW16)	Bus Stop 50038, Outside Novena Square, (Exit B): 851
Pasir Ris Station (EW1)	# Bus Stop 50031, Opposite Novena Church, (Exit B): 5 Bus Stop 50038, Outside Novena Square, (Exit B): 21
Paya Lebar Station (EW8/CC9)	Bus Stop 50038, Outside Novena Square, (Exit B): 21
Raffles Place Station (EW14/NS26)	# Bus Stop 50037, Outside Novena Church, (Exit B): 162, 167 Bus Stop 50038, Outside Novena Square, (Exit B): 57, 131
Sembawang Station (NS11)	# Bus Stop 50031, Opposite Novena Church, (Exit B): 167, 980
Somerset Station (NS23)	# Bus Stop 50037, Outside Novena Church, (Exit B): 143, 162, 167
Tampines Station (EW2)	Bus Stop 50038, Outside Novena Square, (Exit B): 21
Tanjong Pagar Station (EW15)	# Bus Stop 50037, Outside Novena Church, (Exit B): 162, 167
Tiong Bahru Station (EW17)	# Bus Stop 50037, Outside Novena Church, (Exit B): 5 Bus Stop 50038, Outside Novena Square, (Exit B): 851
Toa Payoh Bus Interchange	# Bus Stop 50031, Opposite Novena Church, (Exit B): 141, 143

Toa Payoh Station (NS19)	# Bus Stop 50031, Opposite Novena Church, (Exit B): 56, 143
Yio Chu Kang Station (NS15)	# Bus Stop 50031, Opposite Novena Church, (Exit B): 162, 851
Yishun Station (NS13)	# Bus Stop 50031, Opposite Novena Church, (Exit B): 851


All public bus services at this location are free during Train Service Disruption.


Taxi Services:

Nearest Taxi Stand:	Exit B; Novena Square Shopping Centre Exit A; Square 2 Shopping Centre
Taxi Booking Service Hotlines:	SMRT Taxis - 6555 8888 Comfort Taxi - 6552 1111 Premier Taxis - 6363 6888 Trans Cab – 6555 3333

 For information on integrated transportation services, please contact TransitLink Hotline at 1800-225 5663. You can also contact SMRT Customer Relations Centre at 1800-336 8900.
有关地铁及巴士路线询问，请拨打热线 1800-225 5663 向通联有限公司联络。您也可以联络 SMRT 客户联系中心热线号码 1800-336 8900.

Queue points for free shuttle bus service / special taxi service for student taking major examinations / free regular bus service / bus stops in the vicinity of the station – Novena



Legend:
 FBS = free regular bus service
 sbs = free shuttle bus service
 = Special Taxi Pick Up Point

sbs Q Pt: Q Pt 1 at Bus Stop 50031 - towards Jurong East (North Bound)
 Q Pt 2 at Bus Stop 50037 - towards Marina Bay / Marina South Pier (South Bound)

Revision 2 (27/08/14)