

# The Year in Review

In FY2005, we reached beyond operational efficiency to delight commuters with a superior travel experience that ultimately leads to better shareholder value.

Our plans to maximise the commercial potential of our infrastructure network got off to a resounding start with the launch of the revamped commercial spaces at Raffles Place Station. Renamed Raffles Xchange, the station is now a lifestyle hub bustling with shops, food and beverage outlets, and convenience services.

In our rail operations, we did not waver from our mission of offering safe, reliable travel anchored in technical excellence. From new security measures to a comprehensive project to refurbish our first-generation trains, no effort was spared to maintain our operations at peak performance levels. Benchmarked against the world's best, our rail services continued to earn top honours.

In our taxi operations, we expanded our fleet and grew our market share. New services were added to our bus services even as others were rationalised to improve connectivity. Connectivity is also the buzzword in our work on the upcoming Circle Line. The new generation stations on the Circle Line feature improved design that makes for seamless travel and a vibrant retail mix for commuter convenience.

Moving forward, we strive to push the boundaries in every aspect of our work so as to drive greater growth and deliver on stakeholder trust.