



SMRT Trains Ltd - Station Manager, Circle Line

As a Station Manager for the upcoming Circle Line stations, you will play a key role in ensuring a safe, reliable and efficient operation of the station during normal and exceptional service mode. This includes ensuring that facilities, equipment and structure within the station premises are in good working condition as well as responding to station, train and track related incidents to ensure the safety and security of our passengers. You will also provide excellent customer service to our passengers to make their journey with SMRT a delightful one.

Prior to the opening of the Circle Line stations, you are required to manage the essential and maintenance services as well as the security of depot and stations.

Requirements:

You should have a Diploma in an Engineering discipline with a genuine passion, energy and enthusiasm for a frontline customer service job. You should feel comfortable meeting people and handling technology systems and equipment. You should also have the ability to handle the emergency situation in a calm and swift manner. Good spoken and written communication skills are important. Successful candidates will undergo a structured training program to be equipped with the necessary knowledge and skills to perform these duties. You must be prepared to perform shift duties.

Human Resource Division

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Our Customer Relations representatives are available to answer your questions and help you find what you need.*