



### **SMRT Trains Ltd – Customer Service Officer (Circle Line)**

As a Customer Service Officer for the upcoming Circle Line stations, you will provide excellent customer service to our passengers to make their journey with SMRT a delightful one. You will assist in the operation and control of an MRT station, which includes monitoring of station equipment, responding to station emergencies and other station related duties. You will assume the responsibilities of the Station Manager during his/her absence.

#### **Requirements:**

You must have a minimum NITEC in Engineering, preferably from Electronics, Electrical or Mechanical discipline. You will be tasked to drive our trains in preparation for emergencies. Successful candidates will undergo a structured training program to be equipped with the necessary knowledge and skills to perform these duties. You must be prepared to perform rotating shift duties.

#### **Human Resource Division**

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All materials will be kept in the strictest confidence. Only shortlisted candidates will be notified.

*Have a question or comment about the site? Drop us a line at Customer Relations or call 1800 3368 900.  
Our Customer Relations representatives are available to answer your questions and help you find what you need.*