

# Joint Media Advisory

**Date of Issue: 1 September 2010**

## **TEMPORARY MRT SERVICE DISRUPTION**

1 The public is advised that there will not be any train services operating between Jurong East and Clementi Stations on 4 & 5 September weekend. This is due to the Land Transport Authority (LTA)'s turnout installation works on the Jurong East Modification Project (JEMP) at Jurong East Station. Please refer to **Annex A** for more information on the JEMP and its benefits to the commuters.

2 Commuters are advised to avoid travelling to the affected areas on the two days. Commuters who need to travel to these areas are strongly encouraged to plan their journey and make use of the following alternative transport options:

a **Alternate Train Route**

Commuters can continue their journey by train using the North-South Line (NSL). Please refer to **Annex B** for examples of alternative train routes.

Train frequency for the North-South-East-West Line will be improved from the current 6 - 8 minutes to 4.5 minutes over the weekend all day.

b **Existing Bus Services**

LTA will closely monitor the ground situation, and work with SBS Transit and SMRT Buses to beef up bus services serving the affected areas where

necessary. Commuters can check the PublicTransport@SG portal (publictransport.sg) for information on these bus services.

c **Bus Bridging Service**

LTA and SMRT will provide free bus bridging services to ferry commuters between Jurong East and Clementi Stations. Please refer to **Annex C** for more information on the bus bridging services. Commuters are advised to consider the additional time required for the transfer from train to the bridging bus and vice versa, when they plan their journeys.

Please refer to **Annex D** for the estimated travel time for some popular origins and destinations using the different transport options.

3 Messages on the service disruption dates and affected stations will be broadcast over LTA Traffic News. Information is also available on the LTA corporate site (lta.gov.sg), PublicTransport@SG portal and SMRT website (smrt.com.sg).

4 Members of the public can also call the following hotlines for information and assistance:

- a) LTA 1800 – CALL LTA (1800 225 5582)
- b) SMRT at 1800-336 8900

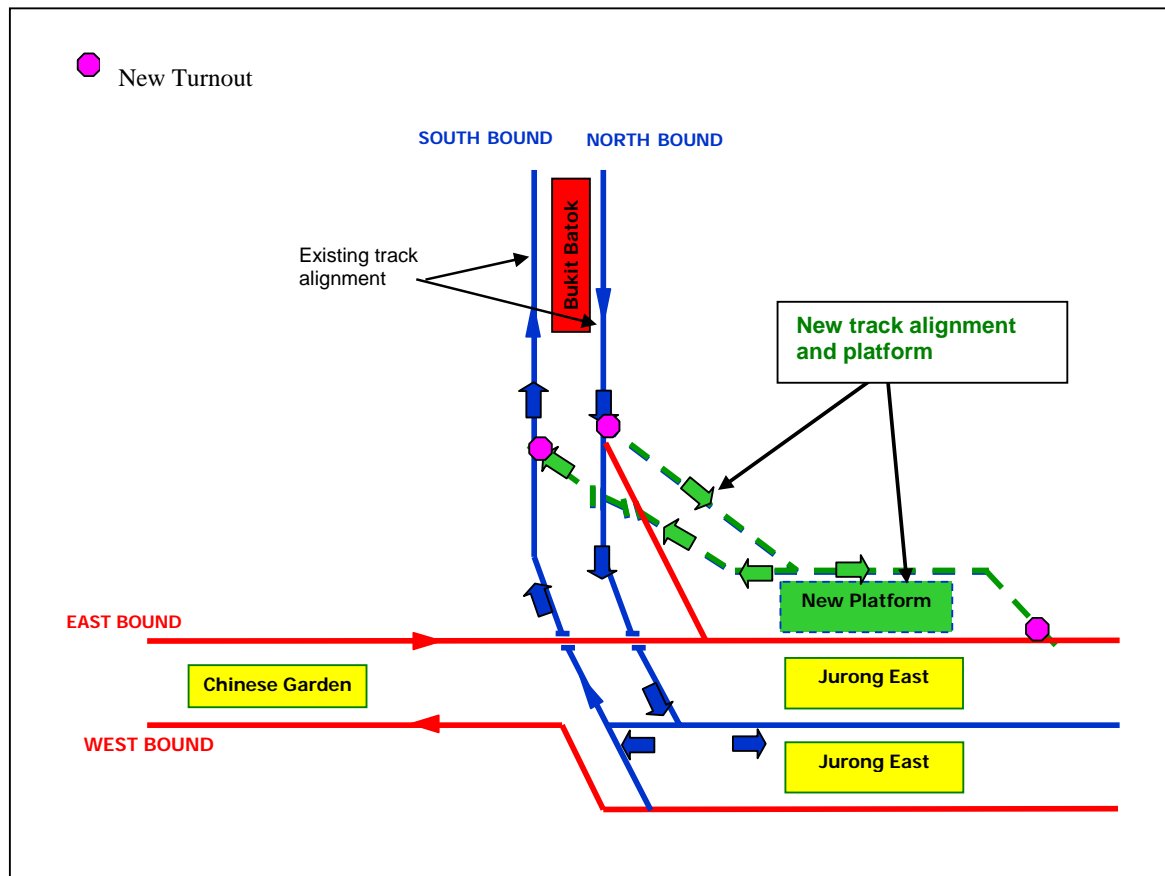
5 More than 400 LTA and SMRT staff will be at affected stations to provide assistance to commuters this weekend.

6 Train service will resume on the following Monday. Commuters may experience a slower train speed over the re-jointed stretches over the next few days, as the system is tuned to its full performance capacity.

7 The second and last service disruption will be on the weekend of 18 & 19 September. There will not be any train services operating between Jurong East and Bukit Batok Stations during this period.

---

### JEMP Schematic Alignment



The JEMP is a key LTA MRT infrastructural upgrading project that involves the addition of a new 2.5km track alignment and platform for the NSL at the Jurong East NSEWL interchange. At present, trains travelling between Jurong East and Bukit Batok Stations have to take turns arriving and departing from the shared middle platform, thereby limiting the capacity to run more frequent train trips during the peak hours. With the new platform and viaduct, trains will have an additional track to turn around and more trains can be put through the station at shorter intervals.

The JEMP, together with the 22 newly-purchased trains that will be introduced progressively into the North-South-East-West Line (NSEWL), will eventually expand the NSEWL's passenger carrying capacity by about 15%. Trains can then run more frequently during the peak periods and commuters can look forward to a shorter waiting time of between 2 to 3 minutes at the busiest stretches, compared to the current 2.5 to 4.5 minutes.

The new platform will be operational in May 2011.

**Alternate Train Route**

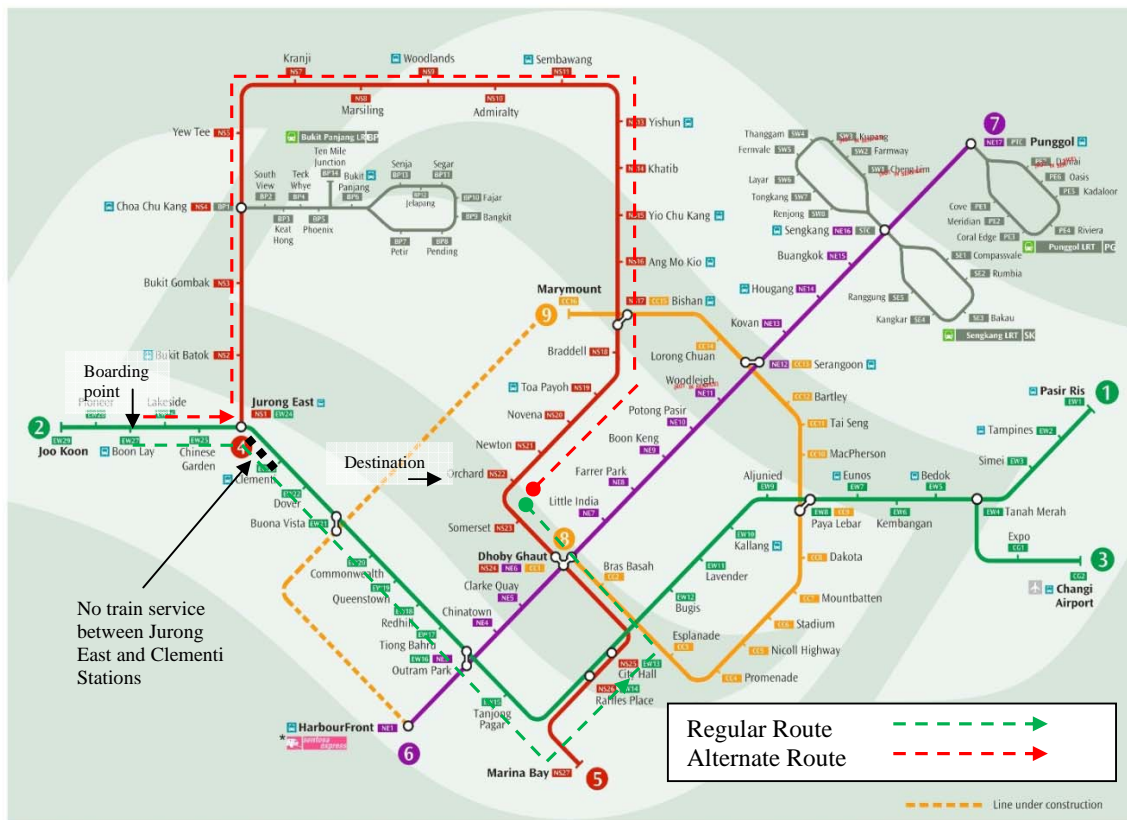
*Example 1*

Origin: Boon Lay Station

Destination: Orchard Station

Regular Route: Take the East-West Line (EWL), transfer at City Hall Station to the NSL for a train to Orchard Station.

Alternate Route: Take the EWL, transfer at Jurong East Station to NSL for a train to Orchard Station. (Estimated travel time: up to 83min\*)



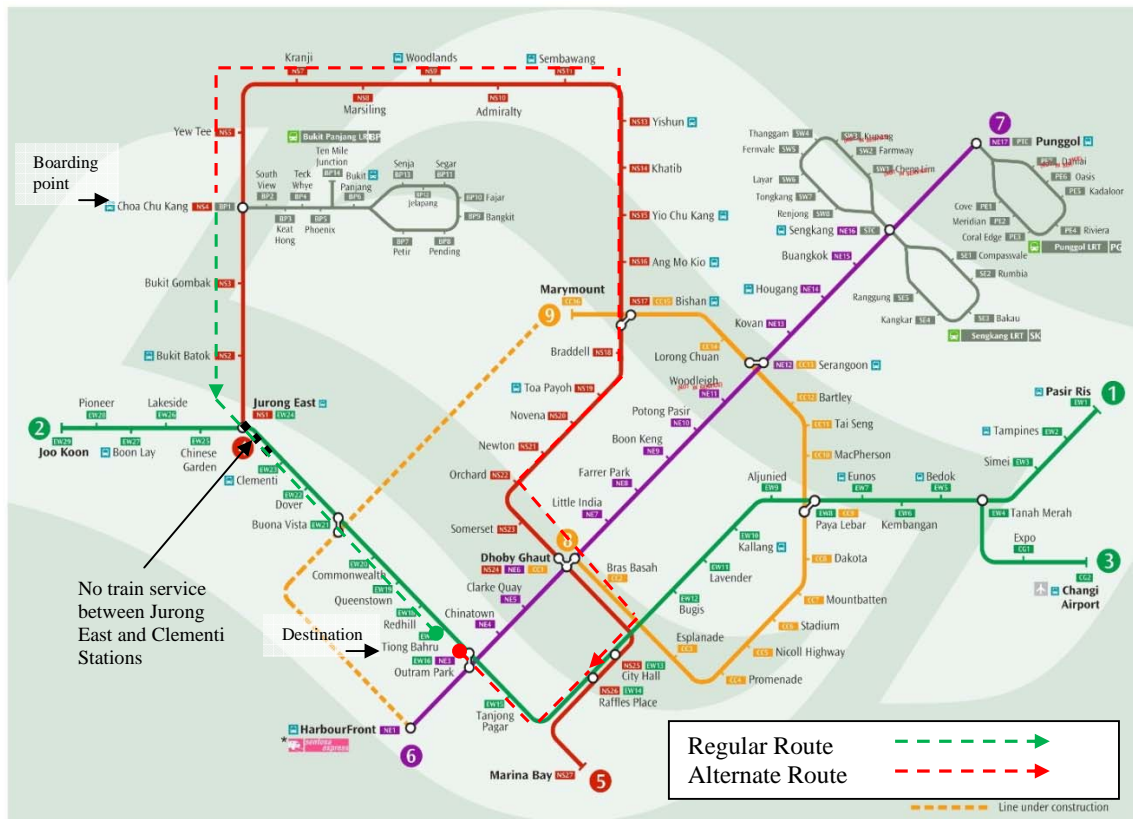
**Example 2**

Origin: Choa Chu Kang Station

Destination: Outram Park Station

Regular Route: Take the NSL, transfer at Jurong East Station to the EWL for a train to Outram Station.

Alternate Route: Take the NSL, transfer at Raffles Place Station to the EWL for a train to Outram Station. (Estimated travel time: up to 51min\*)



\* includes waiting time

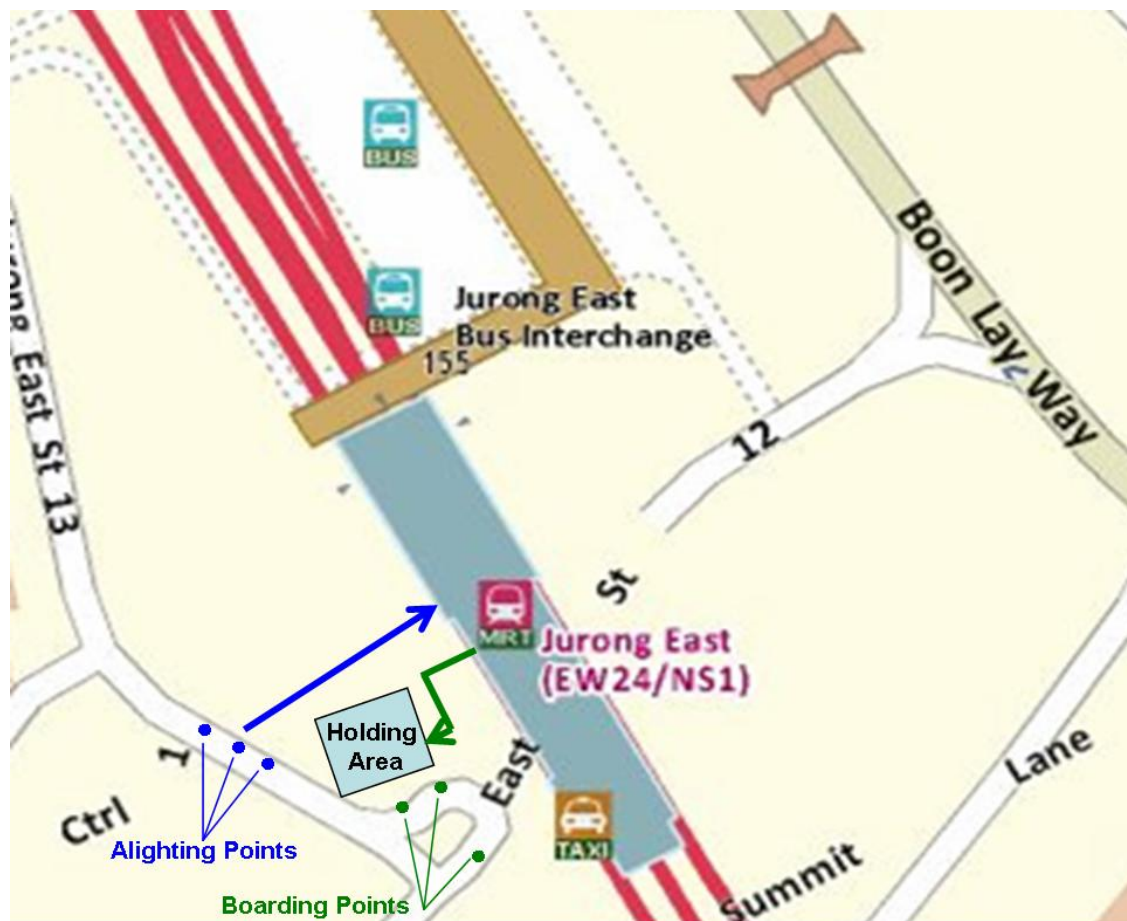
## Bus Bridging Services

Bridging Service Operating Hours: 5am – 1am next day

Frequency of services: 3 min\*

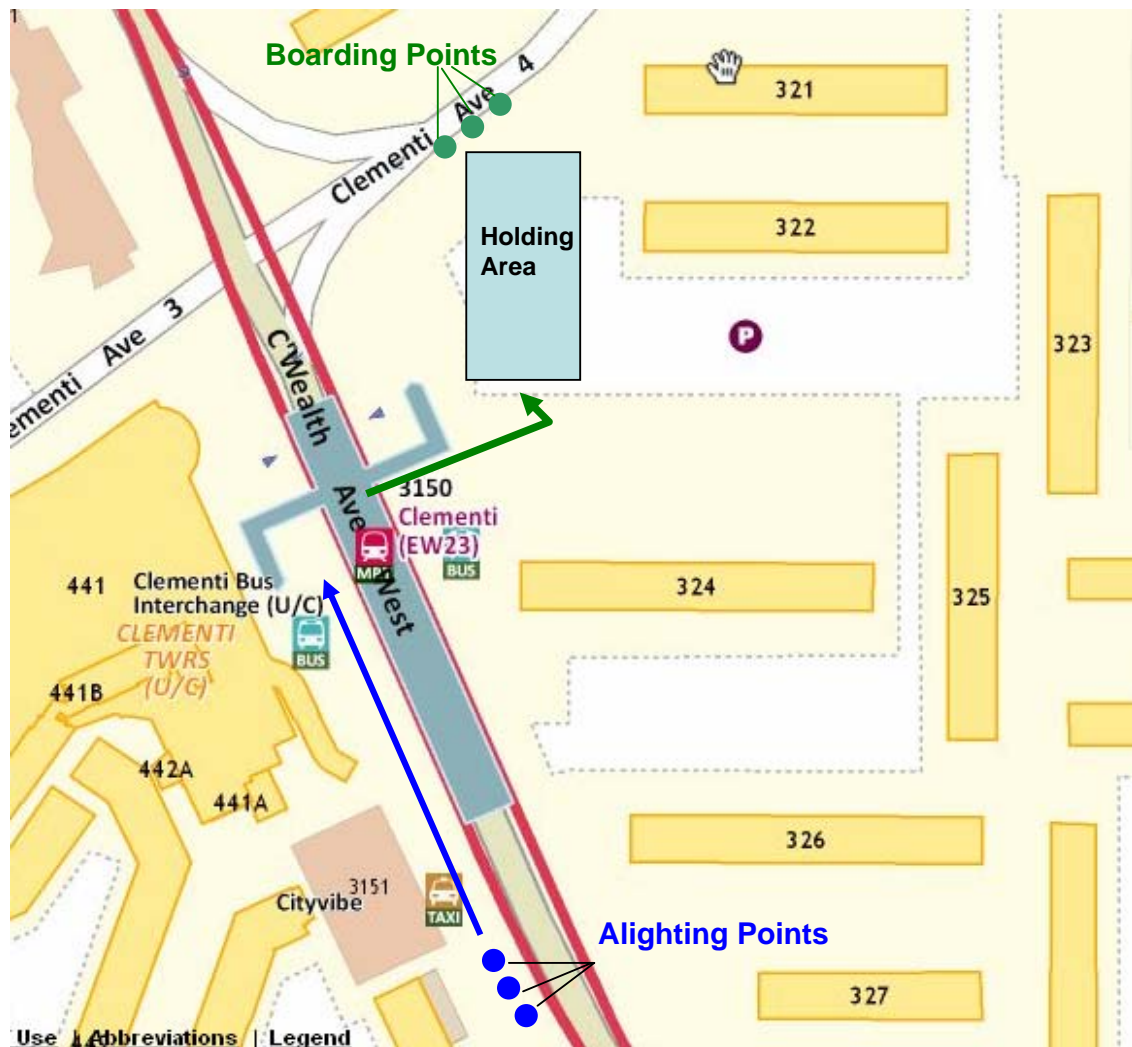
Expected travel time taken: 45 min\*\*

### Jurong East Station



Bus Boarding and Alighting Points: Jurong East Street 13 (as indicated in above map)

## Clementi Station



Bus Boarding Point: Clementi Avenue 4 (as indicated in above map)

Bus Alighting Point: Commonwealth Avenue West (as indicated in above map)

\* *depends on traffic conditions*

\*\* *includes walking and waiting times; depends on traffic conditions*

## Annex D

## Examples of Estimated Travel Time Taken for Alternative Transport Modes

<b>Origin (Station)</b>	<b>Destination (Station)</b>	<b>Alternate Train Route (min)*</b>	<b>Existing Bus Service (min)* (Bus Service Number)</b>	<b>Train and Bus Bridging Service (min)**</b>
<b>Jurong East</b>	<b>Clementi</b>	<b>75</b>	<b>24 (99)</b>	<b>45</b>
<b>Jurong East</b>	<b>Toa Payoh</b>	<b>45</b>	<b>79 (105)</b>	<b>80</b>
<b>Jurong East</b>	<b>Redhill</b>	<b>66</b>	<b>-</b>	<b>56</b>
<b>Jurong East</b>	<b>Tanjong Pagar</b>	<b>58</b>	<b>56 (97)</b>	<b>66</b>
<b>Jurong East</b>	<b>Orchard</b>	<b>51</b>	<b>57 (105)</b>	<b>77</b>
<b>Jurong East</b>	<b>Outram Park</b>	<b>60</b>	<b>53 (197)</b>	<b>63</b>
<b>Jurong East</b>	<b>Habourfront</b>	<b>67</b>	<b>43 (97)</b>	<b>74</b>
<b>Jurong East</b>	<b>Tanjong Pagar</b>	<b>58</b>	<b>56 (97)</b>	<b>66</b>

\* *includes waiting time*

\*\* *includes walking and waiting time; depends on traffic conditions*