



24 March 2009

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Incident at Clementi MRT Station on 24 March 2009

On 24 March at 6.15am, westbound train service between Queenstown and Jurong East MRT stations was affected when a woman was hit by a train at Clementi MRT Station.

To maintain service on the unaffected stretch of the East-West line, westbound trains were turned around at Queenstown MRT Station. Train service between Jurong East and Joo Koon stations were not affected by the incident.

SMRT activated a bus bridging service from Queenstown to Jurong East stations to ferry affected passengers. The first bus arrived at Queenstown MRT Station at about 6.50am. About 6,250 passengers were affected during the incident.

Westbound train service resumed at 7.03am.

Passengers were informed of the service disruption and the free bus services through announcements, notices and the rail travel information system at affected stations. Passengers who were unable to complete their journeys due to the disruption can claim a full fare refund from the Passenger Service Centre in any of the 53 SMRT stations, within the next three working days.

SMRT is assisting Police in its investigations.

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Media Release