



# Orchard Information Kit

Version 2.0  
November 2014

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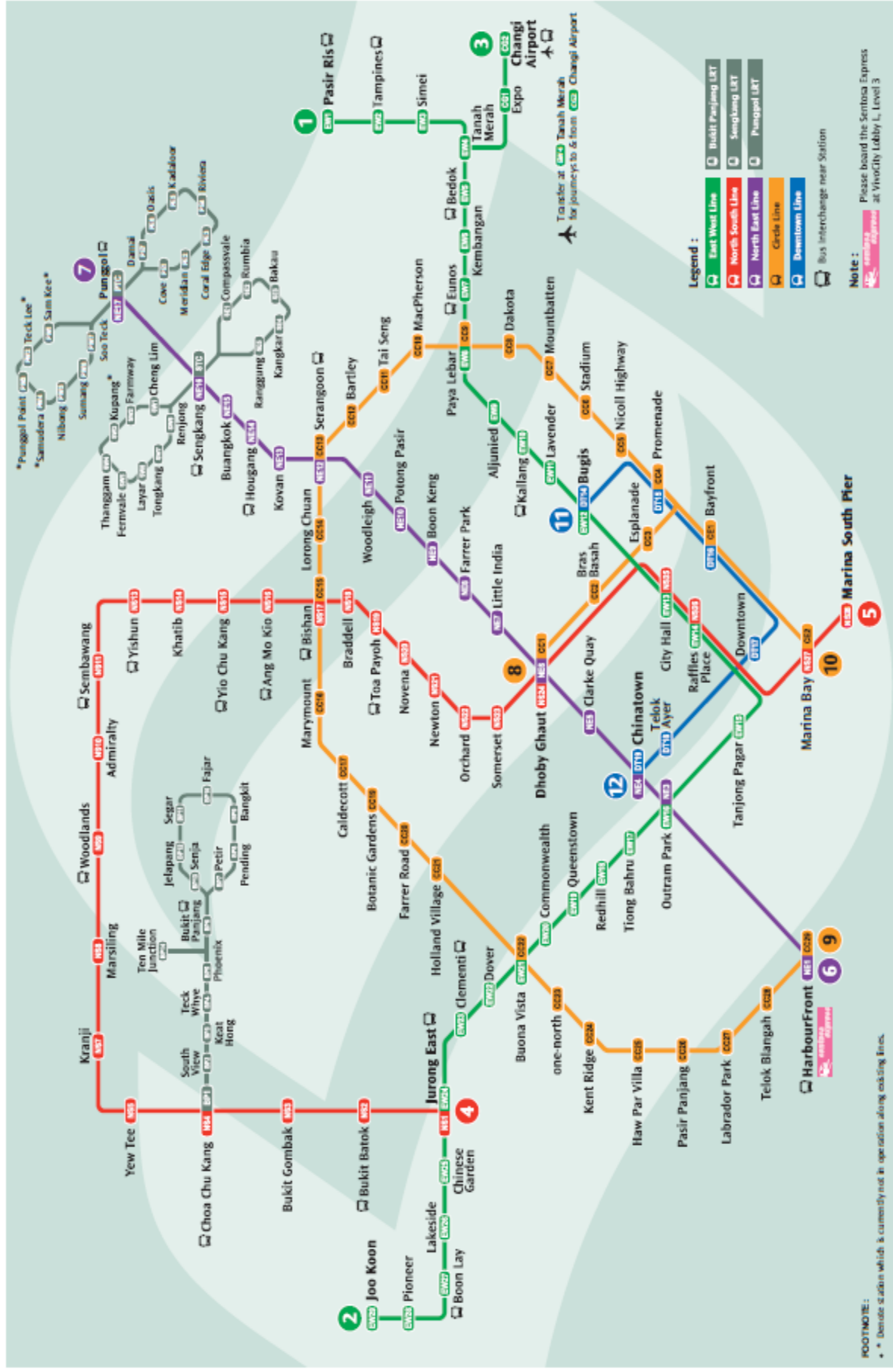
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MRT

LRT

# System map



# Station Overview

Station Contact Points	Contacts
Duty SM Hand phone	9233 1259
Passenger Service Center	6767 3306

## EXIT:

**Exit A:** CK TANG, Lucky Plaza (Orchard Road)

**Exit B:** Orchard Park Suites (Orchard Boulevard)

**Exit C:** Wisma Atria, Ngee Ann City, Orchard Road

**Exit D:** Wisma, Takashimaya, Basement

**Exit E:** Wheelock Place, Liat Towers, Hilton Hotel

## LIFT:

**Lift 1:** Exit C

**Lift 2:** Paid Area

## PLATFORM

Northbound (Orchard towards Jurong East)- Line 4- Platform A

Southbound (Orchard towards Marina Bay / Marina South Pier)  
- Line 5- Platform B

# Taxi & General Contacts

Nearby Taxi Stand	Road	Via
Lucky Plaza	Orchard Rd	Exit A
ION	Orchard Turn	Exit B
Wisma	Orchard Turn	Exit C

(Please refer to Locality map for more details)

Taxi Services	Booking number
SMRT Taxis	6555 8888
Comfort & City Cab	6552 1111
Trans Cab	6555 3333
Premier Taxis	6363 6888

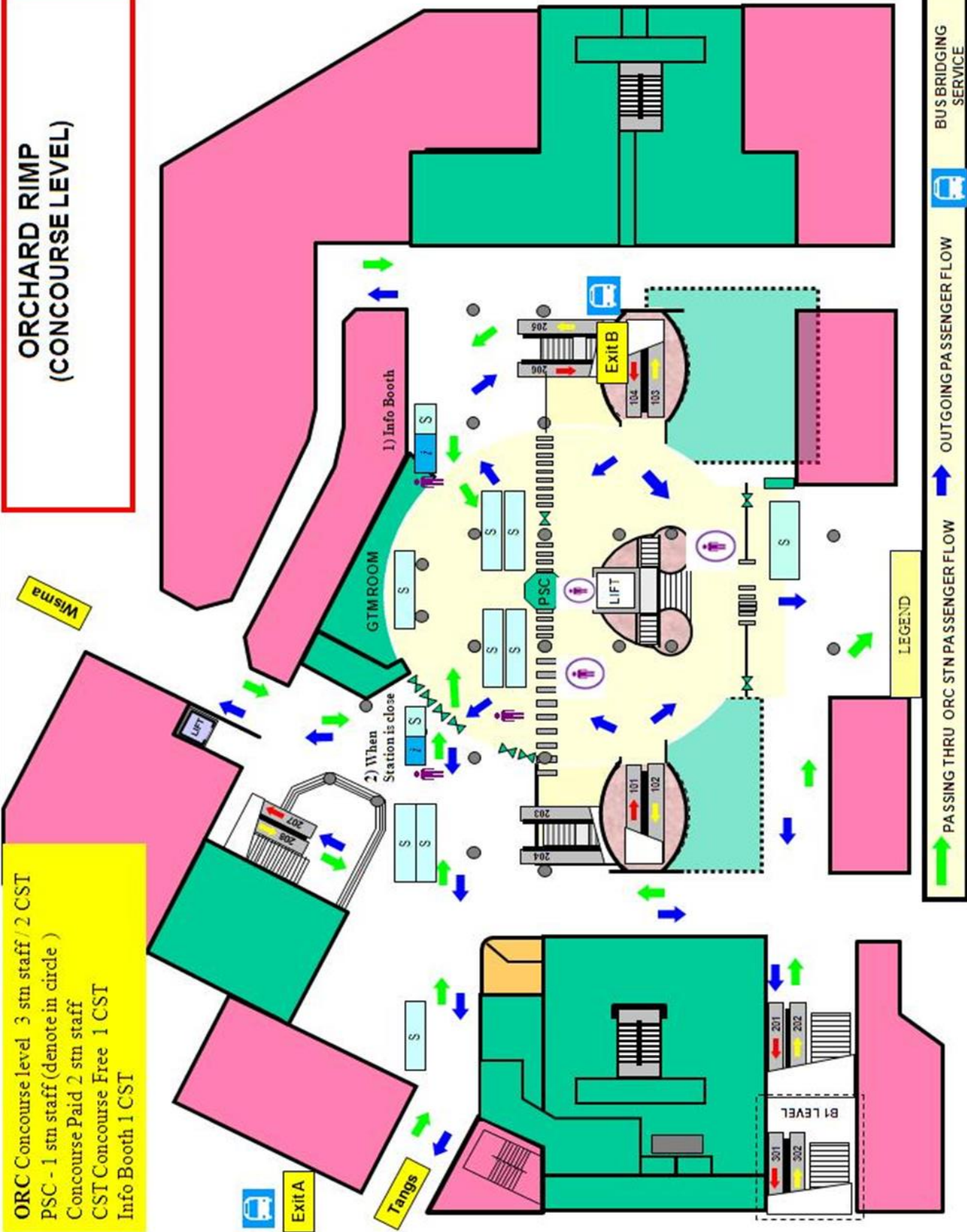
Hotline	Contact
SMRT Hotline	1800 336 8900
SMRT Press Contact	9822 0902
TransitLink Hotline	1800 225 5663
Transcom Hotline	1800 842 0000

**SMRT Online Feedback:** [www.smrt.com.sg/feedback.aspx](http://www.smrt.com.sg/feedback.aspx)

# Notices and manpower deployment at Concourse

ORC Concourse level 3 stn staff / 2 CST  
 PSC - 1 stn staff (denote in circle)  
 Concourse Paid 2 stn staff  
 CST Concourse Free 1 CST  
 Info Booth 1 CST

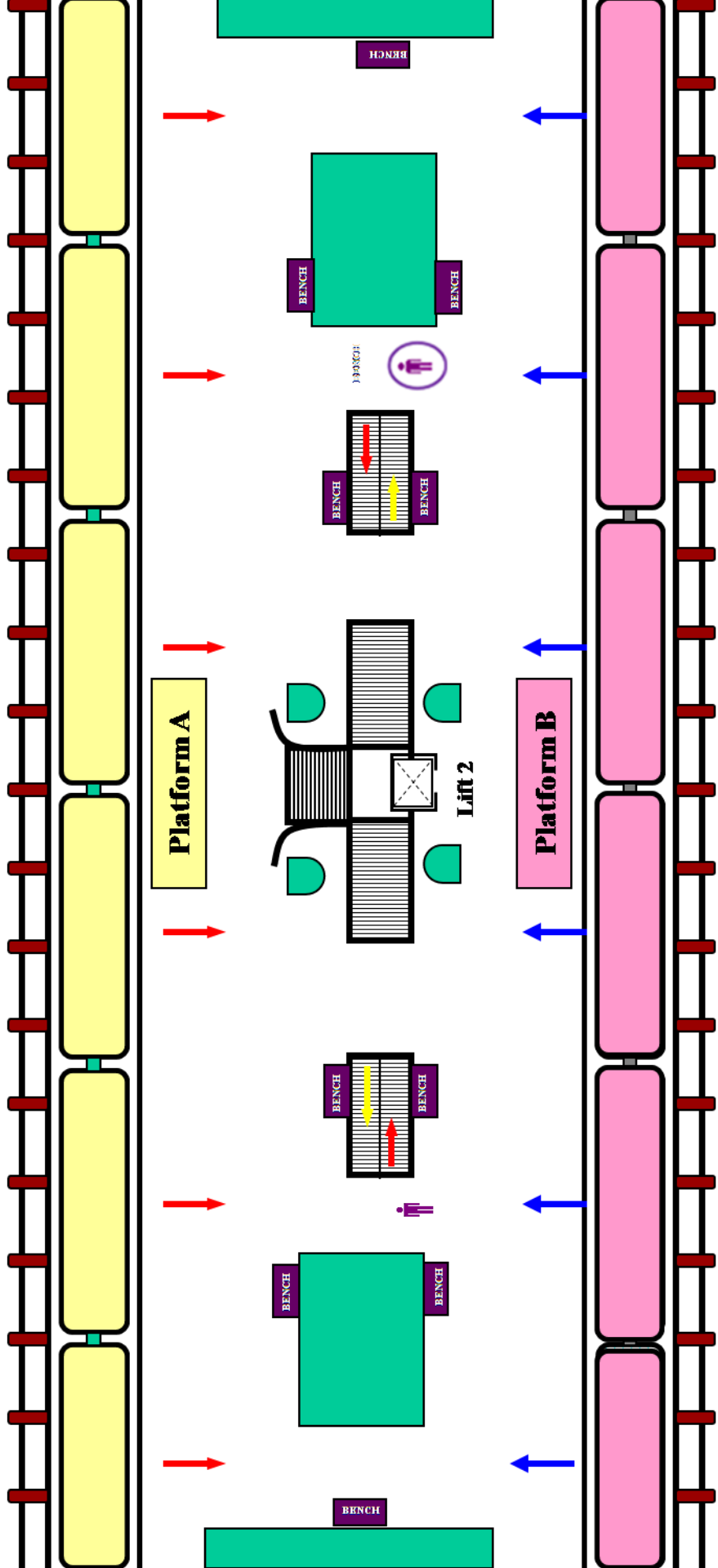
ORCHARD RIMP  
 (CONCOURSE LEVEL)



# Notices and manpower deployment at Platform

ORC Platform level  
Total 1 stn staff/ 1 CST

NORTH BOUND - TO JUR



LEGEND

Manpower deployed.

# Locality Map



sbs Q Pt: Q Pt 1 at Bus Stop 09023 - towards Jurong East (North Bound)  
 Q Pt 2 at Bus Stop 09047 - towards Marina Bay / Marina South Pier (South Bound)



# Bus Services (By Bus Stop)

**FREE** Bus Services upon RIMP activation

## **BUS STOP 09023 (NB)**

**Orchard Park suites | Orchard Turn | via Exit B**

128 | 171 | 190 | 162 | 162M | 167 | 124 | 143 | 700 | 700A | 972

## **BUS STOP 09047 (SB)**

**Tangs | via Exit A**

36 | 77 | 128 | 162 | 162M | 171 | 174 | 700 | 700A | 124 | 143 |  
167 | 190 | 972

## **BUS STOP 09048 (SB-Staggered)**

**Lucky Plaza | via Exit A**

106 | 7 | 14 | 16 | 65 | 111 | 123 | 175

# Places of Interest

Places of Interest	Via	Places of Interest	Via
Far East Plaza	Exit A	Wisma Atria	Exit C
Grand Hyatt	Exit A	Orchard Park Suites	Exit B
Lucky Plaza	Exit A	Indian High Com	Exit B
Mt Elizabeth Hospital	Exit A	Four Seasons Hotel	Exit B
Orchard Hotel	Exit A	Camden Medical Ctr	Exit B
Orchard Towers	Exit A	Ngee Ann City	Exit C
Thai Embassy	Exit A	Hilton Hotel	Exit E
Tangs	Exit A	Liat Towers	Exit E
Paragon	Exit A	Forum Galleria	Exit E
Marriot Hotel	Exit A	Wheelock Place	Exit E
Scotts Square	Exit A	Shaw House	Exit A
Goodwood Park	Exit A	Lido	Exit A
American Club	Exit A	Duty Free	Exit A
Tanglin Club	Exit A	Hard Rock Cafe	Exit E
Royal Scotts	Exit A		

# Places of Interest

Place of Interest	Via	Place of Interest	Via
Far East Shopping	Exit E		
Orchard Parade Hotel	Exit E		
Pan Pacific Hotel	Exit A		
Delphi Orchard	Exit A		
Pacific Plaza	Exit A		
International Building	Exit A		
Tong Building	Exit A		
York Hotel	Exit A		
Cairnhill Place	Exit A		
Claymore Plaza	Exit A		
Palais Renaissance	Exit A		
F J Benjamin	Exit A		

## Orchard Station(NS22)

Train service has been disrupted and we are working to restore normal service as quickly as possible. We apologise for any inconvenience caused.

### Alternative Transport

#### Bus Services from Orchard to:

Ang Mo Kio Station (NS16)	#Bus stop 09023 (Exit B): 128*
Bayfront Station (DT16/CE1)	#Bus stop 09048 (Exit A): 106
Bedok Station (EW5)	#Bus stop 09048 (Exit A): 7, 14, 16
Bishan Station (NS17/CC15)	#Bus stop 09023 (Exit B): 128*
Boon Keng Station (NE9)	#Bus stop 09048 (Exit A): 65
Boon Lay Station (EW27)	Bus stop 09022 (Exit B): 174
Botanic Gardens Station(CC19)	#Bus stop 09023 (Exit B): 171
Bras Basah Station (CC2)	#Bus stop 09047 (Exit A): 36, 77, 128*, 162, 162M, 171, 174, 700, 700A #Bus stop 09048 (Exit A): 7, 14,16, 106, 111, 175
Bukit Batok Station (NS2)	Bus stop 09022 (Exit B): 77, 106, 174
Buona Vista Station (EW21/CC22)	Bus stop 09022 (Exit B): 106, 111
Changi Airport Station (CG2)	#Bus stop 09047 (Exit A): 36
Chinatown Station (NE4/DT19)	#Bus stop 09047 (Exit A): 124, 124A*, 143
Choa Chu Kang Station (NS4/BP1)	#Bus stop 09023 (Exit B): 190
City Hall Station(NS25/EW13)	#Bus stop 09047 (Exit A): 36, 77, 128*, 162, 162M, 167, 171,700, 700A* #Bus stop 09048 (Exit A): 14, 16, 106, 111
Clarke Quay Station (NE5)	#Bus stop 09047 (Exit A): 124, 190
Clementi Station (EW23)	Bus stop 09022 (Exit B): 7, 14, 106, 175
Commonwealth Station (EW20)	Bus stop 09022 (Exit B): 111
Dakota Station (CC8)	#Bus stop 09048 (Exit A): 7, 16

Dhoby Ghaut Station (NS24/NE6/CC1)	#Bus stop 09047 (Exit A): 36,77, 24,124A*, 128*, 162, 162M, 171, 174, 190, 700, 700A*, 972 #Bus stop 09048 (Exit A): 7, 14,16, 65, 106, 111, 175
Dover Station (EW22)	Bus stop 09022 (Exit B): 14
Esplanade Station (CC3)	#Bus stop 09047 (Exit A): 36, 77, 128*, 162, 162M, 167, 171,700, 700A* #Bus stop 09048 (Exit A): 14, 16, 106, 111
Eunos Station (EW7)	#Bus stop 09048 (Exit A): 7
Farrer Park Station (NE8)	#Bus stop 09048 (Exit A): 65
Farrer Road Station (CC20)	Bus stop 09022 (Exit B): 174
Harbourfront Station (NE1/CC29)	#Bus stop 09047 (Exit A): 143 Bus stop 09022 (Exit B): 65
Haw Par Villa Station (CC25)	#Bus stop 09047 (Exit A): 143 Bus stop 09022 (Exit B): 175
Holland Village Station (CC21)	Bus stop 09022 (Exit B): 106
Jurong East Station (NS1/EW24)	#Bus stop 09047 (Exit A): 143
Kallang Station (EW10)	#Bus stop 09048 (Exit A): 7, 175
Kembangan Station (EW6)	#Bus stop 09048 (Exit A): 7
Labrador Park Station (CC27)	#Bus stop 09047 (Exit A): 143 Bus stop 09022 (Exit B): 175
Lavender Station (EW11)	#Bus stop 09048 (Exit A): 7, 175
Little India Station (NE7)	#Bus stop 09048 (Exit A): 65
MacPherson Station (CC10)	#Bus stop 09048 (Exit A): 65
Marina Bay Station (NS27/CE2)	#Bus stop 09048 (Exit A): 106
Marymount Station (CC16)	#Bus stop 09023 (Exit B): 162, 162M, 167
Mountbatten Station (CC7)	#Bus stop 09048 (Exit A): 14, 16
Newton Station (NS21)	#Bus stop 09023 (Exit B): 124, 128*, 143, 162, 162M, 167, 171
Nicoll Highway Station (CC5)	#Bus stop 09048 (Exit A): 14, 16
Novena Station (NS20)	#Bus stop 09023 (Exit B): 124, 143, 162, 162M, 167
Outram Park Station (EW16/NE3)	#Bus stop 09047 (Exit A): 124, 124A*, 143
Pasir Panjang Station (CC26)	#Bus stop 09047 (Exit A): 143 Bus stop 09022 (Exit B): 175

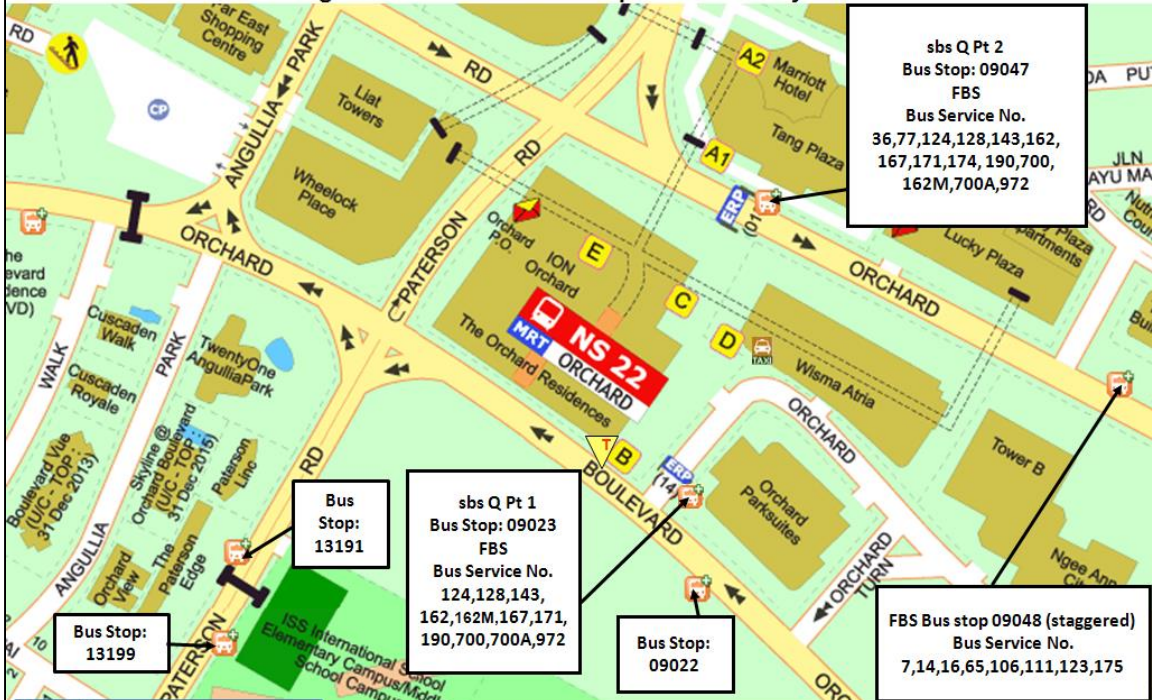
Paya Lebar Station (EW8/CC9)	#Bus stop 09048 (Exit A): 7
Promenade Station (DT15/CC4)	#Bus stop 09047 (Exit A): 6,77,171,700A* #Bus stop 09048 (Exit A): 106, 111
Queenstown Station (EW19)	Bus stop 09022 (Exit B): 111
Raffles Place Station (NS26/EW14)	#Bus stop 09047 (Exit A): 128*, 162, 167, 700
Redhill Station (EW18)	Bus stop 09022 (Exit B): 111
Sembawang Station (NS11)	#Bus stop 09023 (Exit B): 167
Somerset Station (NS23)	#Bus stop 09047 (Exit A): 36, 77, 124, 124A*, 128*, 143, 162, 167, 171, 174, 190, 700, 700A*, 972 #Bus stop 09048 (Exit A): 7, 14, 16, 65, 106, 111, 123, 175
Tampines Station (EW2)	#Bus stop 09048 (Exit A): 65
Tanah Merah Station (EW4)	#Bus stop 09048 (Exit A): 14
Tanjong Pagar Station (EW15)	#Bus stop 09047 (Exit A): 128*, 162, 167, 700
Telok Blangah Station (CC28)	#Bus stop 09047 (Exit A): 143
Tiong Bahru Station (EW17)	#Bus stop 09047 (Exit A): 123 Bus stop 09022 (Exit B): 16
Toa Payoh Station (NS19)	#Bus stop 09023 (Exit B): 143
Yio Chu Kang Station (NS15)	#Bus stop 09023 (Exit B): 128*, 162
Yishun Station (NS13)	#Bus stop 09023 (Exit B): 171
* Bus service that operates at certain timings only. Check bus stop information board for details.	
<b># All public bus services at this location are free during Train Service Disruption.</b>	
<b>Taxi Services:</b>	
Nearest Taxi Stand:	Exit B; Ion Shopping Centre taxi stand Exit C; Wisma Atria taxi stand
Taxi Booking Service Hotlines:	SMRT Taxis - 6555 8888 Comfort Taxi - 6552 1111 Trans Cab - 6555 3333 Premier Taxis - 6363 6888



For information on integrated transportation services, please contact TransitLink Hotline at 1800-225 5663. You can also contact SMRT Customer Relations Centre at 1800-336 8900.

有关地铁及巴士路线询问，请拨打热线 1800-225 5663 向通联有限公司联络。您也可以联络 SMRT 客户联系中心热线号码 1800-336 8900。

**Queue points for free shuttle bus service / special taxi service for student taking major examinations / free regular bus service / bus stops in the vicinity of the station – Orchard**



**Legend:**  
 FBS = free regular bus service  
 sbs = free shuttle bus service  
 = Special Taxi Pick Up Point

sbs Q Pt: Q Pt 1 at Bus Stop 09023 - towards Jurong East (North Bound)  
 Q Pt 2 at Bus Stop 09047 - towards Marina Bay / Marina South Pier (South Bound)  
 Revision 2 (27/08/14)